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Chinese
Community
Health
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CCHP



SECTION 8



PHARMACY INFORMATION

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Pharmacy Benefit Administered by Navitus Health Solutions

Most Chinese Community Health Plan (CCHP) members have prescription drug coverage. CCHP contracts with Navitus Health Solutions, a pharmacy benefit management (PBM) company to administer its prescription drug benefit.

When you have a question about coverage for a particular drug or require assistance on behalf of a CCHP member regarding a prior authorization or non-formulary request, please contact Navitus Health Solutions at the following:

For your CCHP Medicare patients: 1-866-270-3877

For your CCHP Commercial patients: 1-866-333-2757

In addition, CCHP has a pharmacist available to discuss concerns regarding drugs that are not on the formulary or to assist you in finding an alternative drug that is on the formulary. CCHP has a Pharmacy and Therapeutics Committee that reviews new drugs as well as requests for additions to the formulary. If you have concerns or suggestions about particular drugs that are not on the formulary, please contact the CCHP Pharmacist at the number listed in Section 1.

Drug Formulary

CCHP uses a drug formulary (list of covered drugs). Please refer to the applicable CCHP Formulary, available at www.cchphmo.com/formulary_pharmacy for drugs covered by CCHP.



1. For CCHP Senior Program HMO members and for CCHP Senior Select Program HMO SNP members, select the "[Medicare Formulary](#) for Providers."
2. For Commercial members, select the "[Commercial Formulary](#) for Providers."

The formulary is based on a multiple tier incentive design. The formulary lists preferred generic drugs, which have a first tier copayment and preferred brand name drugs with a second tier copayment. Depending on their pharmacy benefit, some members also have a third tier copayment for covered specialty drugs and injectables.

Prior Authorization

When a drug on the formulary indicates that prior authorization is required, or when a physician wants to prescribe a drug that is not listed on the formulary, you should first determine if an alternative drug that is on the formulary is an option for your patient. If an alternative drug is not an option, you can request a prior authorization by calling **Navitus Health Solutions at the following:**



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- **For your CCHP Medicare patients: 1-866-270-3877, 24 hours a day, seven days a week**
 - **For your CCHP Commercial patients: 1-866-333-2757, 24 hours a day, seven days a week**

Pharmacy Network

CCHP members must receive prescriptions from a CCHP network pharmacy, which comprises the Navitus Health Solutions network and includes most common pharmacies such as Walgreens, Rite Aid, and CVS. For a CCHP Pharmacy Directory listing all the local pharmacies, please refer to **www.cchphmo.com/formulary_pharmacy**.

Chinese Hospital is part of the CCHP pharmacy network and offers culturally sensitive, bilingual outpatient pharmacy services. CCHP members who fill prescriptions at Chinese Hospital can receive a 90-day supply for maintenance drugs at a discounted copayment equivalent to the copayments for two 30-day supplies.

Mail Order Prescription Drug Program

CCHP members also have the option to receive prescription drugs for maintenance medications by mail through Wellpartner Mail Order Pharmacy. Through this mail order pharmacy, members can receive a 90-day supply for maintenance drugs at a discounted copayment equivalent to the copayments for two 30-day supplies.

For patients interested in filling prescriptions by mail, refer them to Chinese Community Health Plan's Member Services Department at 415-834-2118.