



IMPORTANT INFORMATION ON LANGUAGE ASSISTANCE SERVICES

INTERPRETER SERVICES:

You can get an interpreter at no cost to you if you need an interpreter to communicate with your patient.

To get an interpreter during member services hours, please call 1-415-834-2118 or TTY 1-877-681-8898, seven days a week from 8:00am to 8:00pm.

To get an interpreter during all other times please follow these instructions:

1. Call 1-800-264-1552
2. Use access code: 841498