

COVID-19 Test Coverage Program
For members of Individual and Family Plans, Covered California, Employer Group Plans
Updated 1/21/2022

Frequently Asked Questions

What types of tests are available?

The CCHP At-Home Test Program provides FDA-approved COVID-19 Antigen Rapid Tests that are designed to be self-administered at home via a nasal swab.

Is there any charge or cost for tests? Does this affect my deductible?

No charge for CCHP members of CCHP Individual and Family Plans, Covered California, and Employer Group Plans. There is no associated copay and participation does not affect your plan deductible (if any).

Who is eligible to obtain a test through the program?

Members of CCHP Individual and Family Plans, Covered California, and Employer Group Plans.

I am not a CCHP member. May I buy a test through the program?

Unfortunately, the program is only intended for CCHP members.

What information will need to be provided?

Members will need to provide their member and plan information and contact information so that CCHP may verify eligibility. Updates may be found at <https://cchphealthplan.com/covid-19/>

How many tests may I request at a time?

Currently, members may request up to two tests (1 kit) each week. Requests are limited so to allow for others to receive tests. Additional requests may be made in following weeks.

Some members may request reimbursement of purchased FDA-approved at-home COVID-19 tests. The maximum sum total of tests reimbursed and requested through the program is eight (8) test per month. For example, if the member requests reimbursement of six (6) tests in a given month, they may only request two (2) tests through the CCHP At-Home Test Program in the same month.

If I order a test through the “CCHP At-Home Test Program” will I still be covered if I go to an onsite testing location or my provider for a test?

Yes. Members may go to onsite testing locations at their discretion, separate from their participation in the CCHP At-Home Test Program.

If I order a test through the “CCHP At-Home Test Program” may I still request reimbursement for FDA-approved tests I purchase myself?

Yes. The maximum sum total of tests reimbursed and requested through the program is eight (8) test per month. For example, if the member requests two (2) tests through the CCHP At-Home Test Program they may only request reimbursement of six (6) tests in the same given month. Updates may be found at <https://cchphealthplan.com/covid-19/>

How do I pick up the test?

You will have the option of selecting a pickup location when you make a test request. The pickup location will be confirmed when you receive notice that the test kit is available.

Can you mail me the test?

Unfortunately, mail delivery is not available at this time.

How many tests am I limited to under the CCHP At-Home Test Program?

Members may request up to eight (8) tests per month through the CCHP At-Home Test Program, if they do not request reimbursement for purchased tests.

The maximum sum total of tests reimbursed and requested through the program is eight (8) test per month. For example, if the member requests reimbursement of six (6) tests in a given month, they may only request two (2) tests through the CCHP At-Home Test Program in the same month.

When may I make additional requests?

Members may make one request for tests each week, but may make additional requests in subsequent weeks.

What other test options are available if the CCHP At-Home Test Program is out of tests?

Members may seek testing at onsite locations or purchase their own tests and seek reimbursement. Updates may be found at <https://cchphealthplan.com/covid-19/>

I need a test today. How may I obtain a test?

Members may seek testing at onsite locations or purchase their own tests and seek reimbursement.